# Instructions and Owners Manual



MT. RAINIER II

Model MTR-2

#### **READ! VERY IMPORTANT!**

If you are missing parts or have questions regarding the installation of our quality product, PLEASE call us directly at the factory (1-800-856-4445). Our trained staff will be happy to assist you.

Customer service hours: During Season

Monday thru Friday. 9am to 5pm
Saturday 9am to 2 pm central standard time.

#### Thank You!

Thank you for choosing Adventure Playsets. We are glad that you have chosen our playcenter for your children. We work very hard to ensure your children will have quality playtime in their back yard. We hope your kids will spend hours of safe quality time with their friends, and other siblings, developing their muscles, and creating memories that will last a lifetime.

PLAY SAFE AND ENJOY!

Sincerely,

Adventure Playsets Staff.

#### **Owners Manual**

## Adventure Playsets MADE IN THE U.S.A

## RESIDENTIAL USE ONLY For children ages 3 to 11 years of age.

Thank you for choosing Adventure Playsets. Please read the contents of this manual thoroughly. The information inside will help you in many different areas. You will need to send in your customer registration card located on page 45 to validate your warranty.

#### **Table of Contents**

Positioning your play system	2
Tools required for assembly	2
Helpful installation hints	2
Maintenance Guide	3
Suggested Playground Surfacing	4
Safety Tips	<u>5</u>
Instructions	6
Frequently Asked Questions	41
Limited Warranty	43
Warranty Claim Procedure	44
Customer Registration Card	45

Be sure and read the entire Owners Manual to ensure ease of installation and your Childs safety.

#### Positioning Your Playcenter

- 1. Our play center is designed to be installed on a level surface, try to place in a flat area of your yard to minimize ground preparation.
- 2. There should be a minimum clearance above and around your play center of six feet.
- 3. It is a good idea to place your play center in an area that is convenient for adults to watch children at play.
- 4. The area that you choose should be policed for glass, rocks or anything jagged or sharp that could endanger your children's safety. The surface underneath your play system can cause or prevent injuries. We have a few suggestions on page 4.

#### **Tools Required for Installation**

- 1. 3/8" Drill
- 2. 3/8" socket wrench
- 3. 3/8" socket, 7/16" socket & 1/2" socket
- 4. 7/16" box wrench, 1/2" box wrench
- 5. Tape measure
- 6. Level
- 7. Phillips bit for drill
- 8. 3/8" socket drive adapter for drill (optional)
- 9. 1/8",1/4" & 3/8" drill bit
- 10. Hammer

#### **Helpful Installation Hints**

- 1. Locate instructions.
- 2. Identify all of the parts for your play center. Empty each box and lay out boards so you can see each part. Your instruction book will have detailed drawings that will make it easy for you to recognize individual parts. Keep all hardware and metal parts separated from wooden pieces.
- 3. After everything is laid out, check carefully to ensure all parts are present. Make sure there are no broken boards.

- 4. Find an area to sort your hardware. This will save time, and help you to familiarize yourself with all the different pieces in the hardware bag.
- 5. Important note: Wood has some natural defects such as knots, surface cracks, etc... We reject parts that are structurally defective. We use a high quality lumber in our structures; however, you should inspect each part for splinters or rough spots and sand them smooth to prevent injury.
- 6. After steps 1 thru 5 have been completed, read all the way through instructions completely. Reading instructions after you have studied the parts will help you understand more clearly the installation process, and help to eliminate unnecessary mistakes.
- 7. Pay close attention to the diameter and length of each bolt and screw. There will be different sizes in the same bag, so they must be sorted correctly.
- 8. Swing hangers should be buried past the threads, so that the loop is against the swing beam. Adventure Playsets cannot be responsible for incorrect installation of swing hangers. Failure to properly install swing hangers may cause severe injury.
- 9. Never tighten hardware completely at first; it helps to have some adjustment for bolt alignment while you are attaching parts together, after everything is square tighten each joint.
- 10. After the main unit is assembled it is critical that the floor is level and square. If the main frame is not level the walls and floor will be out of square.
- 11. After you complete installation make sure every bolt, screw, and nut is tight, and every board is secure. Wood will expand and contract with the seasons, check all bolt connections and swing hangers twice a month.

#### **Maintenance**

- 1. We recommend treating the wood components once or twice a year depending on the type of weather you have. We treat our redwood with a Waterborne Transparent Stain, for details call the factory at 1-800-856-4445.
- 2. Be sure to regularly tighten (but not so tight that you crack the wood.) all nuts and bolts on your new play set. We recommend you check the swing beam and hardware once a month due to wood expansion and contraction.

- 3. Creating and maintaining the play center on a location as close to level as possible is very important. As your children play, your play center will slowly dig its way into the soil, and it is very important that it settles evenly. So make sure it is level and true once each year or at the beginning of each play season.
- 4. Always inspect wood parts. The grain sometimes will lift in the dry season causing splinters to appear. Light sanding may be necessary every couple of years. If you are treating your play set with stain regularly you will help prevent severe checking and other weather damage.

#### **Suggested Playground Surfacing**

- Play ground Equipment should never be placed on hard surfaces such as concrete or asphalt and while grass may appear to be soft, it can turn hard very quickly in high traffic areas.
- □ Shredded bark mulch, wood chips, fine sand and fine gravel, are commonly used as shock absorbing materials under play equipment. If used properly these materials can absorb some of the impact from a child's fall.
- □ All loose fill playground surfacing are ineffective unless they are maintained at certain depths. 6,9,and even 12-inch depths are recommended for loose fill surfaces.
- □ All surface material should extend a minimum of 6 feet in all directions around the play area.

Fall height in feet from which a life threatening head injury would not be expected.

Type of material	6" depth	9" depth	12" depth
Double shredded bark mulch	6	10	11
Wood chips	6	7	12
Fine sand	5	5	9
Fine gravel	6	7	10

This information is intended to assist you in comparing the relative shock absorbing properties of various materials. Each material is only effective when it is properly maintained at the proper depths determined necessary for your equipment.

#### **Safety Tips**

Safety First! We strive to manufacture the most reliable products in the marketplace, but we need your help. Supervising your children while they play can help eliminate most accidents that might occur. Your children's safety is our primary concern. Observing the following statements and warnings reduces the likelihood of serious or fatal injury. We believe that by sharing our easy to follow safety tips you and your children will have fun and play safely!

**DO NOT** let children play on the set until it is fully assembled.

Adult supervision is a **MUST** at all times.

**ALWAYS** take off, tie up or tuck in cords and drawstrings on children's clothing. These things can get caught on playground equipment and strangle a child.

Children should sit **NOT** stand on swings.

**NEVER** walk in front of, or behind a swing in motion.

**DO NOT** jump from swings or any playground equipment in motion.

**DO NOT** swing empty swing seats – they might come back and hit you and cause serious injury.

Children should ALWAYS go down slides feet first. NEVER head first.

**LOOK** before you slide to make sure no one is at the bottom.

**NEVER** run up a slide, as this increases your chances of falling.

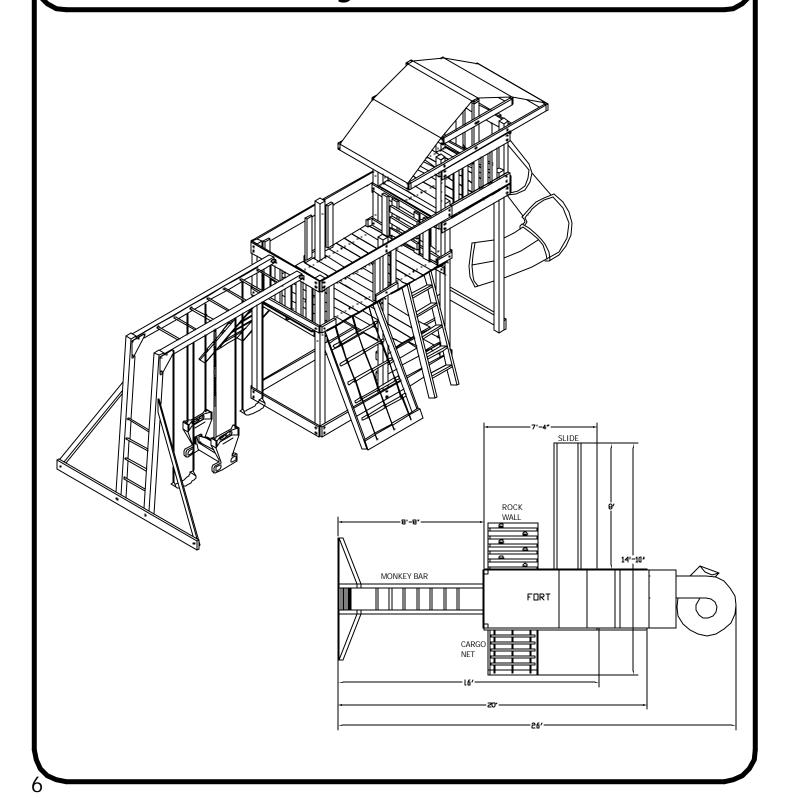
**NEVER** crawl or walk across top of monkey bars.

**DO NOT** jump from fort deck - **ALWAYS** use ladder, ramp or slide.

**NEVER** crawl on top of fort roof.

**NEVER** attach items such as jump ropes, pet leashes, or cables, etc to the unit as they may become a strangulation hazard.

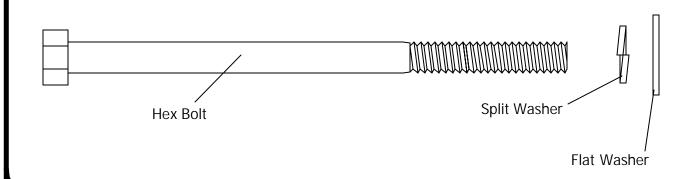
## MT. RAINIER II Assembly Instructions



#### SPLIT WASHER INSTRUCTIONS

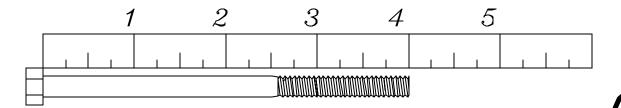
THROUGHOUT THESE INSTRUCTIONS, WHEN USING A T-NUT; A SPLIT WASHER MUST BE INSTALLED BETWEEN THE HEAD OF THE HEX BOLTS & THE FLAT WASHER. THESE WASHERS HELP REDUCE HEX BOLTS FROM LOOSENING FROM THE T-NUT.

IF USING A 1/4" HEX BOLT, A 1/4" WASHER MUST BE USED AND IF USING A 5/16" HEX BOLT, A 5/16" WASHER MUST BE USED.



#### HOW TO MEASURE A BOLT

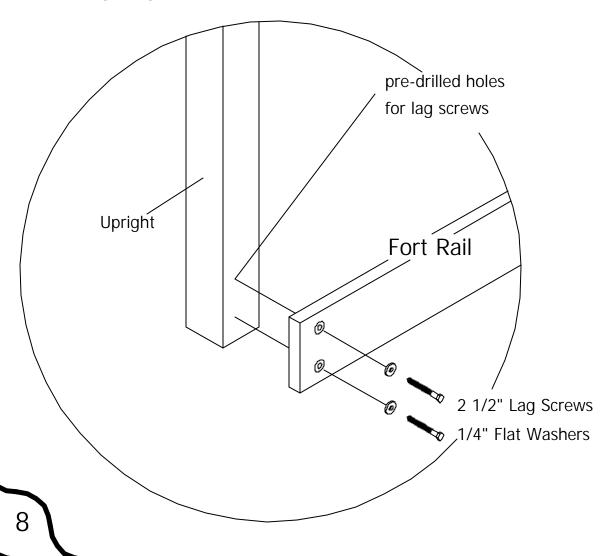
NOTE: DO NOT INCLUDE BOLT HEAD WHEN MEASURING LENGTH OF BOLT.



#### 2 1/2" LAG SCREW NOTE

BEFORE ATTACHING ANY 2 1/2" LAG SCREWS, SOME HOLES MUST BE PRE-DRILLED. USE A 1/8" BIT & DRILL INTO UPRIGHTS APPROX. 1 1/2" DEEP. THIS WILL HELP LAG SCREWS FROM BREAKING.

- A. MAKE SURE YOUR PLAY SET IS SITTING ON LEVEL GROUND. THIS WILL HELP YOU KEEP FORT RAILS & WALL RAILS FLUSH WITH OUTSIDE OF UPRIGHTS BEFORE PRE-DRILLING YOUR HOLES FOR 2 1/2" LAG SCREWS.
- B. THE HOLES ON THE WALL RAILS & FORT RAILS WILL BE YOUR GUIDES FOR YOUR HOLE LOCATION. YOU CAN MARK YOUR HOLES OR JUST DRILL YOUR HOLES WHILE HOLDING THE WALL RAIL OR FORT RAIL.

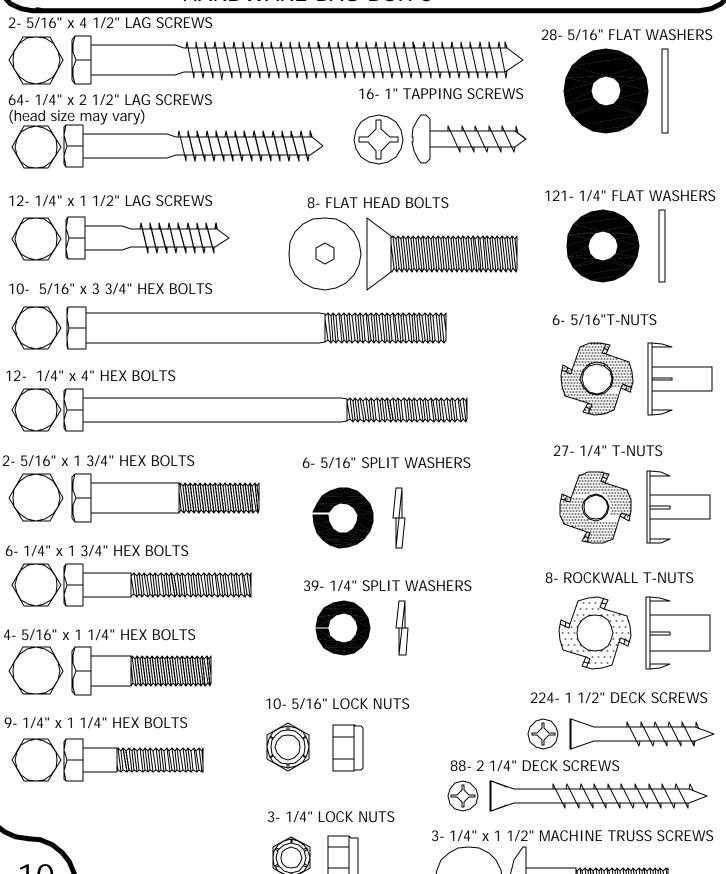


## PARTS IDENTIFICATION

A 4- 4x4x92" FORT UPRIGHTS (4LP1004)	Y 2- 5/4x4x15" WALL RAILS (4L1055)
B 2- 4x4x89 1/2" END FORT UPRIGHTS (4LP1005)	4
B 2- 4x4x89 1/2" END FORT UPRIGHTS (4LP1005)	Z 1- 5/4x4x21" TABLE TOP BRACE (4L1069)
C 4- 5/4x6x86 3/4" FORT RAILS (4L1056)	AA 4- 5/4x4x9 1/8" WALL RAILS (4L1054)
b b c c c c c c c c c c c c c c c c c c	AA 4- 5/4X4X9 1/6 WALL RAILS (4L1004)
D 2- 1x4x47 1/4" FLOOR BOARDS (4L1053)	AB 5- 5/4x4x16" LADDER RUNGS (4L1072)
E 9- 5/4x6x45" FORT RAILS (4L1058)	AC 1- 5/4x4x10" PICNIC BENCH BRACE (4L1070)
• •	AD 23- 1x6x47 1/4" FLOOR BOARDS (4L1073)
F 1- 5/4x6x45" MONKEY BAR CROSS BRACE (4L1059)	
• , , •	AG 3- 1x6x38 1/2" CENTER/END FLOOR BOARDS
G 8- 5/4x6x36 1/4" ROCKWALL BOARDS (4L1060)	(4L1074)
-	<u> </u>
H 8- 2x2x15 3/4" WOODEN STAKES (4L300)	AE 2- 4x4x92" TOWER UPRIGHTS (4LMOO1)
	AF 2- 4x4x59 1/8" DECK UPRIGHTS (4LP1011)
I 1- 5/4x4x36 1/4" CARGO NET BOARD (4L1071)	
<u> </u>	AH 2- 4x4x41 5/8" TOWER DECK UPRIGHTS (4LP1012)
J 1- 5/4x4x93" MONKEY BAR GROUND BEAM (4L1062)	AI 2- 5/4x6x38 1/2" 2 HOLE WALL RAIL (4L1100)
K 2- 5/4x4x90" CROSS BRACE (4L1063)	P P P P P P P P P P P P P P P P P P P
4 • •	AK 4- 1x6x24" WALL SLATS (4L206)
L 1- 5/4x4x86 3/4" FLOOR JOSIT/CARGO NET RAIL (4L444)	• •
• • • • • • • • • • • • • • • • • • •	A L 2 F/Av6v2A 2/A" TUDDO WALL SLATS (AL1101)
M 1- 5/4x4x86 3/4" FLOOR JOSIT (4L445)	AJ 2- 5/4x6x34 3/4" TURBO WALL SLATS (4L1101)
• • •	· ·
N 1- 5/4x4x86 3/4" FLOOR JOSIT (NO HOLES)- (4L443)	AL 1- 5/4x4x45" TURBO SLIDE WALL RAIL 4 HOLE(4LM028)
	M. 4. 5 / 4. 4 5   NO HOLE FLORE (OLET (HANDO)
O 2- 5/4x4x71" END BEAM BRACES (4L1075)	AM 1- 5/4x4x45" NO HOLE FLORE JOIST (4LM030)
•	AN 2 F/4:4:2011 MALL CLATC (414102)
P 2- 5/4x4x69" TARP UPRIGHTS (4L1064)	AN 2- 5/4x4x33" WALL SLATS (4L1102)
	AO 6- 5/4x4x23" LADDER WALL SLATS (4L1103)
Q 4- 5/4x4x65" ROCK WALL/CARGO NET BRACE (4L1065)	; ;
R 1- 5/4x4x62" RIGHT LADDER RAIL (4L1066)	AP 2- 5/4x4x19" TURBO SLIDE WALL BRACE (4LM036)
· // // //	: :
S 1- 5/4x4x62" LEFT LADDER RAIL (4L1067)	AQ 3- 5/4x4x18" LADDER SLATS (4L1104)
•	: ;
T 4- 5/4x4x47" TARP END CAPS (4L424)	AR 2- 5/4x4x12" WALL RAILS (4L401)
<u>-</u> <u>-</u> <u>-</u> <u>-</u>	AT 1 1 1/4 / 47 1 / 4   FLOOD DOADD (41 1052)
U 1- 5/4x4x45" TARP SUPPORT (4L421)	AT 1- 1x4x47 1/4" FLOOR BOARD (4L1053)
V 2- 5/4x4x45" TARP SHORT CROSS BRACE	AU 4- 1x4x38 1/2" FLOOR BOARD (4L1105)
2- 5/4x4x45 TARP SHORT CROSS BRACE (4L1068)	: :
W 13- 5/4x4x45" FORT RAIL (4L422)	AV 1- 4x4x12" TURBO BRACE (4L800)
•	
X 17- 5/4x4x24" WALL SLATS (4L1052)	AW 1- 4x4x20" TURBO BRACE (4L1099)

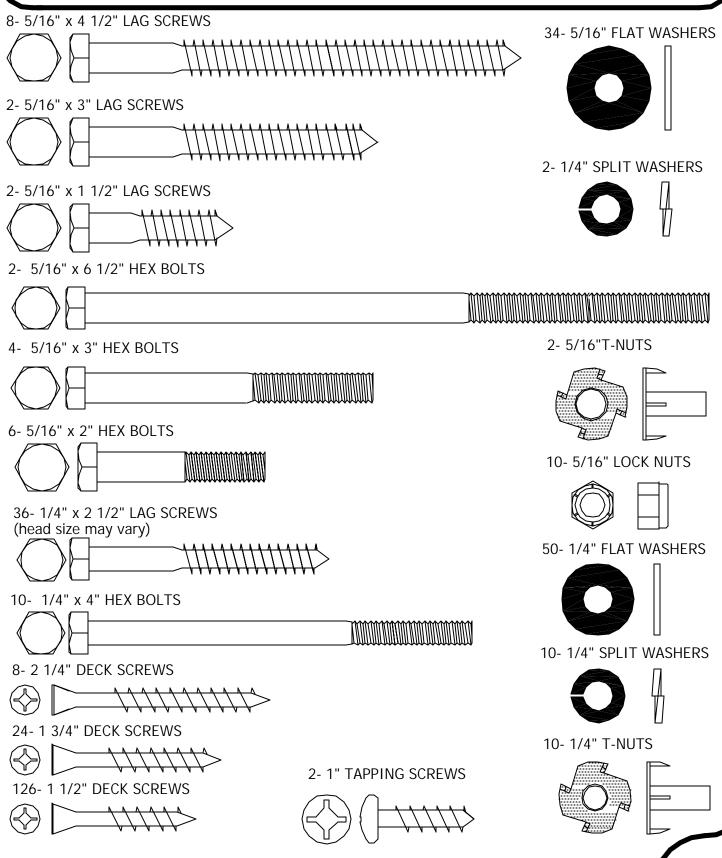
## HARDWARE IDENTIFICATION

HARDWARE BAG BOX 3



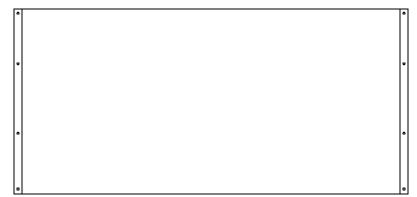
## HARDWARE IDENTIFICATION

HARDWARE BAG BOX 4



## PARTS IDENTIFICATION

TARP - 6F001



8- LAG SCREW SWING HANGERS - 6H001



4- S-HOOKS - 6H002



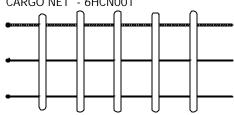
12-L-BRACKETS - 4M032



4-TRIANGLE END LADDER BRACES - 6M001

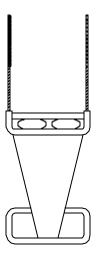


5 RUNG CARGO NET - 6HCN001



TURBO POLE - 4M058

2-GLIDER ARMS W/ ROPE & CHAIN - 2A110-A



1-GLIDER SEAT - 6P023



4-58" COATED CHAIN - 4M1004



2-SWING SEATS - 6P001



6- HAND GRIPS - 6P002



OTHER ACCESSORIES:

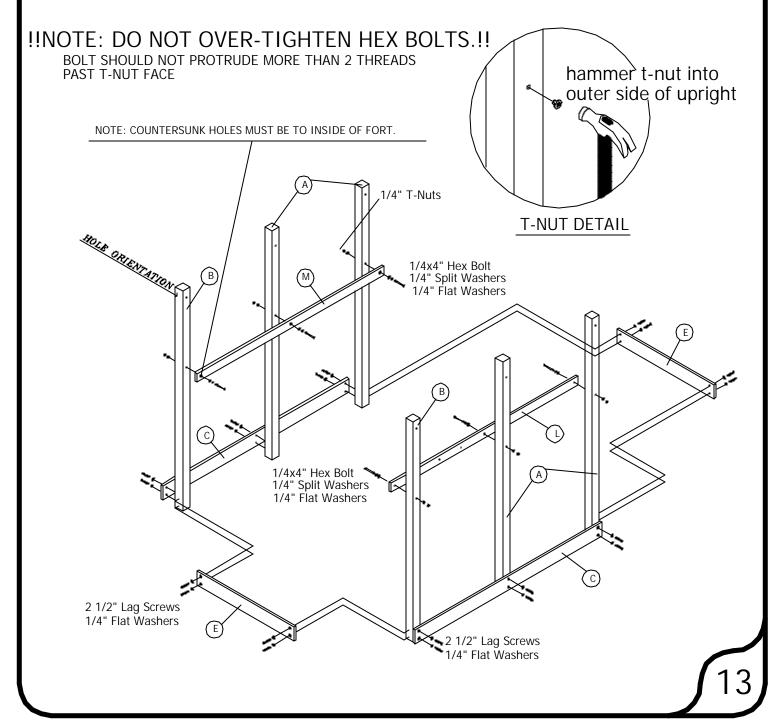
INSTRUCTIONS
HARDWARE BAG
8 CLIMBING ROCKS
10' ZOOM SLIDE
ADVENTURE PLAYSETS STICKER

STEP 1: GATHER ITEMS A(4), B(2), C(2), L(1), M(1), E(2) & HARDWARE BAG.

NOTE: OPEN ALL HARDWARE BAGS ON A FLAT SURFACE OR IN A BOX TO AVOID MISPLACEMENT. SEPERATE AND COUNT HARDWARE.

STEP 2: ATTACH FLOOR JOIST 'L' & 'M' TO UPRIGHTS 'A' & 'B' W/ 4" HEX BOLTS,
T-NUTS AS SHOWN. HAMMER T-NUTS INTO THE OUTER
SIDE OF UPRIGHTS. FLOOR JOIST 'L' HAS PRE-DRILLED HOLES FOR CARGO
NET & MUST BE ATTACHED WHERE SHOWN.

STEP 3: ATTACH FORT RAILS 'C' & 'E' W/ LAG SCREWS & FLAT WASHERS AS SHOWN. KEEP FORT RAILS EVEN W/ OUTSIDE OF UPRIGHTS.



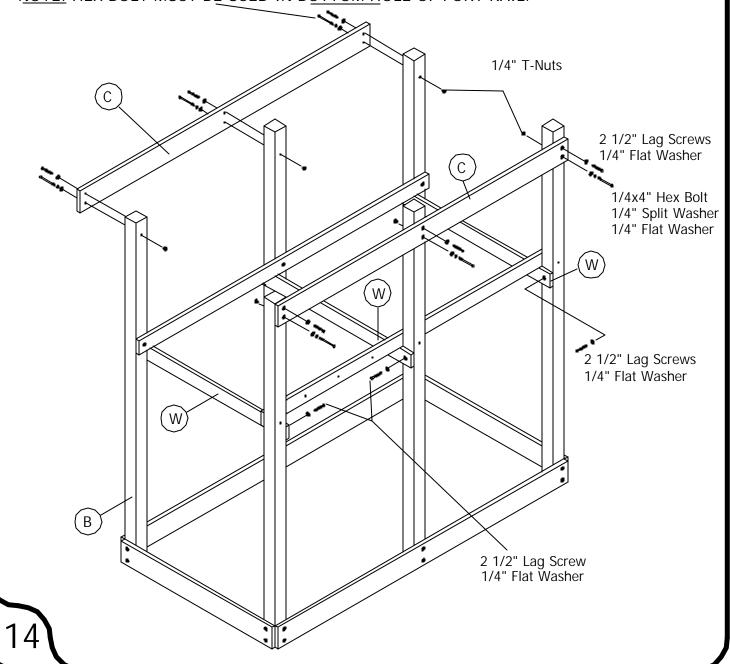
STEP 1: GATHER ITEMS C(2), W(3) & HARDWARE BAG.

STEP 2: ATTACH FORT RAILS 'W' TO INSIDE OF UPRIGHTS 'A' & 'B' W/ 2 1/2" LAG SCREWS AS SHOWN. KEEP COUNTERSUNK HOLES ON FORT RAILS 'W' FACING EACH OTHER.

STEP 3: ATTACH FORT RAILS 'C' TO UPRIGHTS W/ 4" HEX BOLTS, T-NUTS THROUGH BOTTOM HOLE & 2 1/2" LAG SCREW THROUGH TOP HOLE AS SHOWN.

NOTE: KEEP FRAME LEVEL TO HELP W/ FURTHER INSTALLATION.

NOTE: HEX BOLT MUST BE USED IN BOTTOM HOLE OF FORT RAIL.



STEP 1: GATHER ITEMS AD(12), AG(3), N(1), D(2) & HARDWARE BAG.

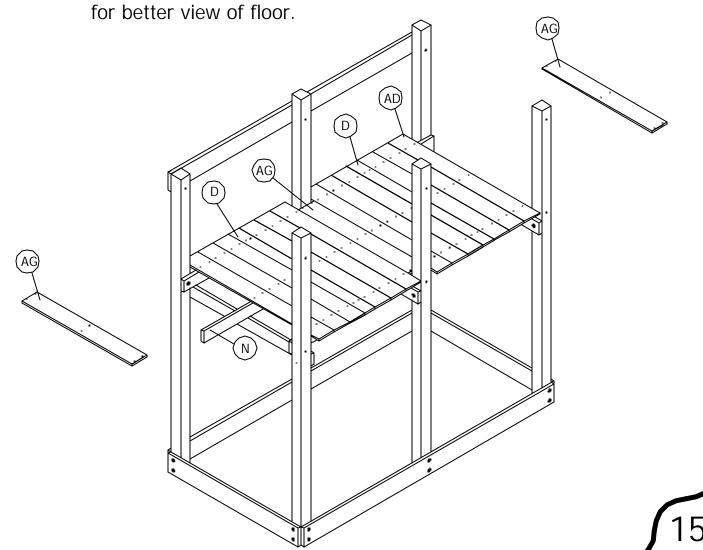
STEP 2: CENTER (1) FLOOR BOARD 'AG' BETWEEN MIDDLE UPRIGHTS & ATTACH W/
(4) 1 1/2" DECK SCREWS.

STEP 3: PLACE FLOOR BOARDS 'AD' & 'D' W/ PRE-DRILLED HOLES OVER THE CENTER OF THE FLOOR JOIST. YOU SHOULD HAVE APPROX. A 4 1/2" OVERHANG ON EACH SIDE. ATTACH FLOOR BOARDS W/ 1 1/2" DECK SCREWS AS SHOWN.

STEP 4: ATTACH (2) FLOOR BOARDS 'AG' TO END OF FLOOR JOISTS W/ 1 1/2" DECK SCREWS AS SHOWN. (NOTE: SECOND HOLE ON END FLOOR BOARD, MAY MISS FLOOR JOIST)

STEP 5: PLACE FLOOR JOIST 'N' CENTERED UNDER PRE-DRILLED HOLES IN MIDDLE OF FLOOR. KEEP ENDS EVEN W/ THE OTHER FLOOR JOIST. FINISH ATTACHING w/ 1 1/2" DECK SCREWS TO FLOOR.

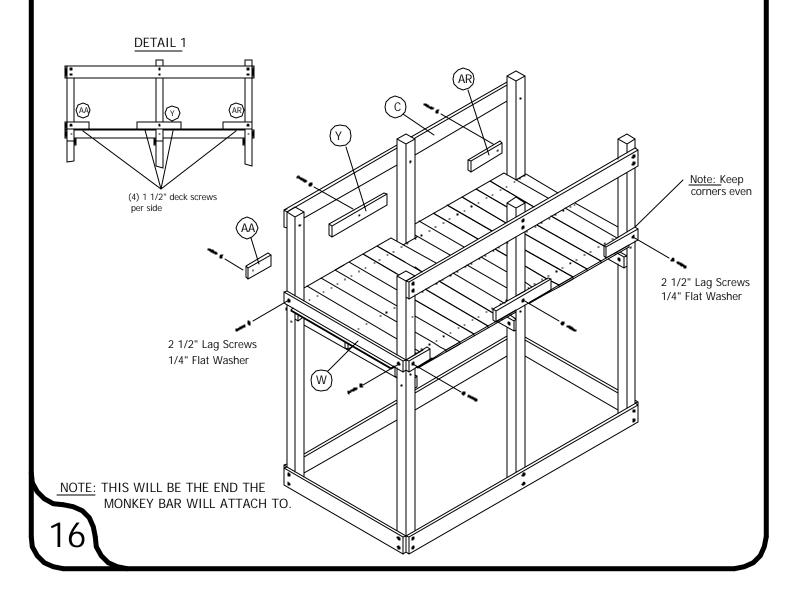
Note: Top fort rail is not shown,



- STEP 1: GATHER ITEMS AA(2), AR(2), Y(2), W(1), & HARDWARE BAG.
- STEP 2: ATTACH WALL RAILS 'AA' & 'AO" TO UPRIGHTS W/ LAG SCREWS AS SHOWN.

  KEEP WALL RAIL FLUSH W/ OUTSIDE OF UPRIGHT. WALL RAILS 'AA' WILL

  ATTACH ON MONKEY BAR SIDE AND 'AO' ON SIDE OPPOSITE MONKEY BAR.
- STEP 3: CENTER WALL RAILS 'Y' OVER CENTER UPRIGHT & ATTACH W/ 2 1/2" LAG SCREWS AS SHOWN.
- STEP 4: ATTACH WALL RAILS 'W' TO UPRIGHTS 'A' & 'B' (ON MONKEY BAR SIDE OF FORT)
  REST WALL RAIL ON FLOOR BOARDS & KEEP ENDS EVEN W/OUTSIDE OF
  UPRIGHTS & ATTACH W/ 2 1/2" LAG SCREWS.
- STEP 5: ANCHOR WALL RAILS 'AA', 'AO', 'Y' & W TO FLOOR W/ 1 1/2" DECK SCREWS. ATTACH FROM UNDER THE FLOOR BOARDS INTO THE CENTER OF THE WALL RAILS. USE (1) DECK SCREWS PER WALL RAIL.



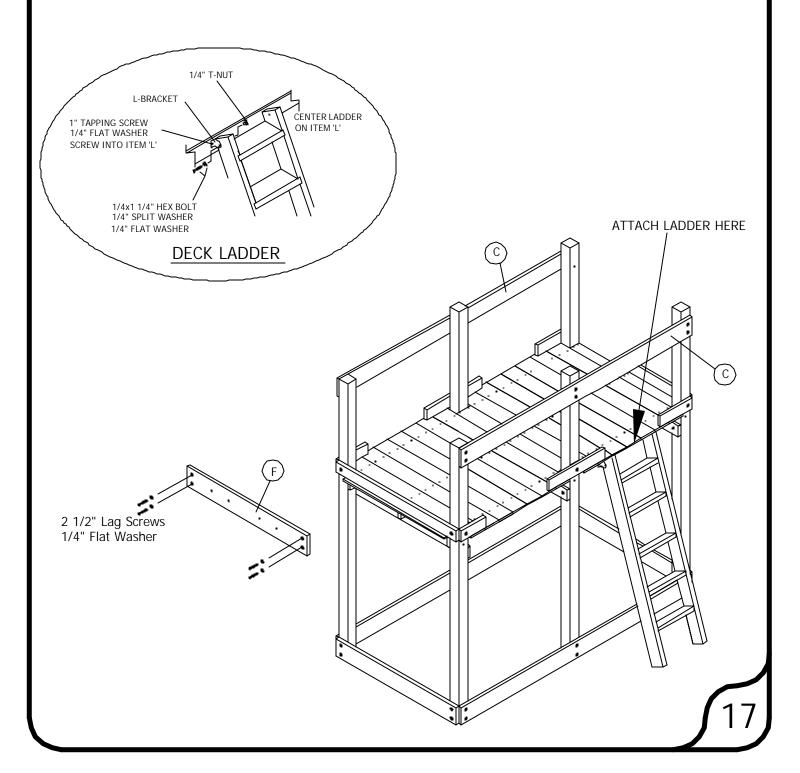
STEP 1: GATHER ITEMS, F(1) & HARDWARE BAG.

STEP 2: ASSEMBLE LADDER AS SHOWN ON "DECK LADDER ASSEMBLY" IN BACK OF BOOK.

ATTACH LADDER TO ITEM 'L' AS SHOWN IN DECK LADDER DETAIL ON THIS PG.

NOTE: THIS WILL HELP YOU GET INTO FORT FOR THE FOLLOWING STEPS.

STEP 3: ATTACH MONKEY BAR CROSS BRACE 'F' EVEN WITH FORT RAILS 'C' W/ 2 1/2" LAG SCREWS. KEEP ENDS FLUSH W/ OUTSIDE OF UPRIGHTS.



STEP 1: GATHER ITEMS Q(4), I(1) & HARDWARE BAG.

STEP 2: ASSEMBLE CARGO NET & ROCKWALL AS SHOWN IN DETAILS IN THE BACK OF THE BOOK.

STEP 3: ATTACH ROCKWALL AND CARGO NET WITH L-BRACKETS AS SHOWN IN DETAIL.

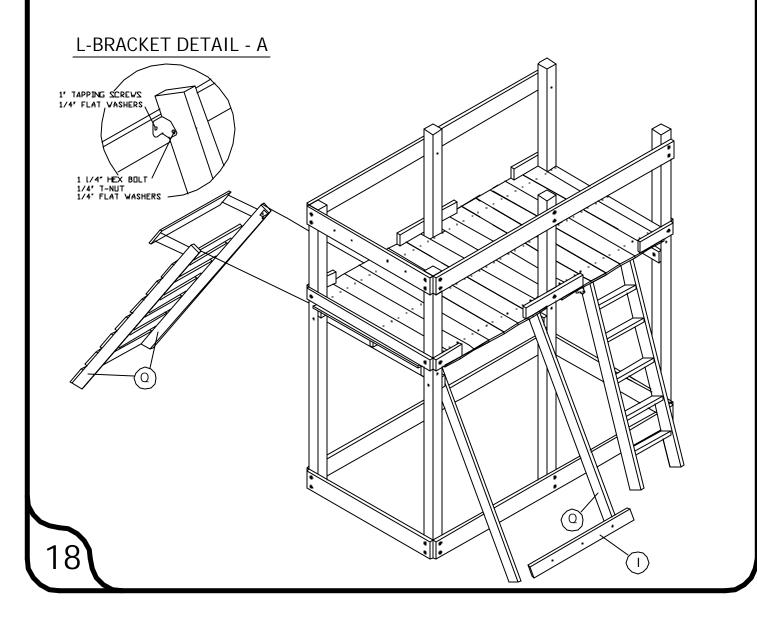
A - ATTACH L-BRACKET TO INSIDE OF EACH SUPPORT WITH

1 1/4" HEX BOLT AND 1/4" T-NUT. (KEEP T-NUT TO OUTSIDE OF SUPPORT) ATTACH ROCK WALL AND CARGO NET TO FLOOR JOIST ON UNIT WITH

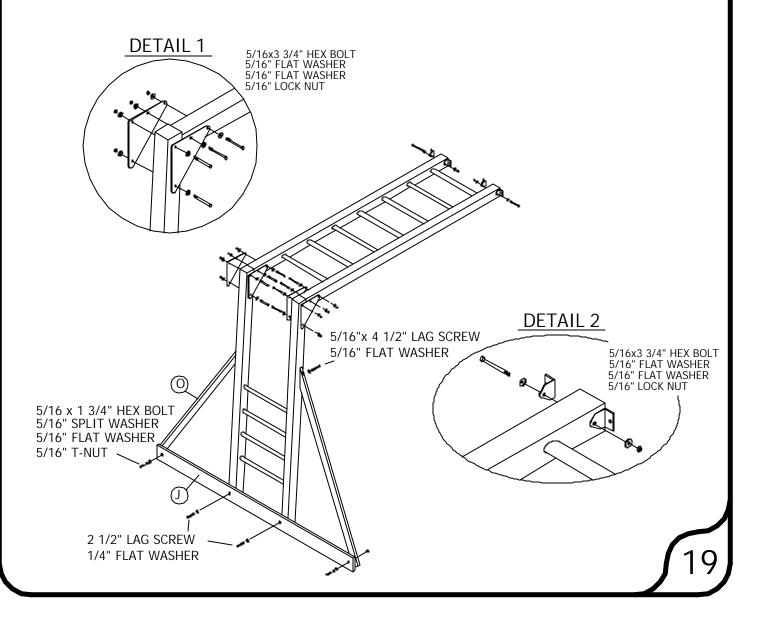
1" TAPPING SCREWS AS SHOWN.

NOTE: CARGO NET MUST BE ATTACHED TO THE SAME SIDE AS ITEM 'L' CARGO NET RAIL. (SEE PHASE 1 FOR ITEM 'L' LOCATION)

STEP 4: ATTACH TOP ROCKWALL BOARD TO ROCKWALL.



- STEP 1: GATHER ITEMS O(2), J(1), END LADDER ASSEMBLY, TOP LADDER ASSEMBLY, (4) L-BRACKETS, (4) TRIANGLE END LADDER BRACES & HARDWARE BAG.
- STEP 2: ATTACH GROUND BEAM 'J' TO END LADDER. ATTACH WITH 2 1/2" LAG SCREWS AS SHOWN.
- STEP 3: ATTACH END LADDER BRACES 'O' TO GROUND BEAM W/ 1 3/4" HEX BOLTS & T-NUTS AS SHOWN BELOW. LAG TOP OF BRACES TO END LADDER WITH 4 1/2" LAG SCREWS AS SHOWN.
- STEP 4: ATTACH TOP LADDER TO END LADDER ASSEMBLY W/ TRIANGLE END LADDER BRACES, 5/16x3 3/4" HEX BOLTS, WASHERS & LOCK NUT. TOP LADDER END W/ 2 HOLES WILL ATTACH TO THE END LADDER ASSEMBLY. AS SHOWN IN DETAIL 1.
- NOTE: TOP LADDER HAS PILOT HOLES FOR SWING HANGERS & MUST BE FACING DOWN BEFORE ATTACHING TO END LADDER.
- STEP 5: ATTACH (2) L-BRACKETS TO EACH TOP LADDER RAIL w/ 5/16"x3 3/4" HEX BOLTS, FLAT WASHERS, & LOCK NUTS (MAKING SURE THAT THE ROUNDED END OF THE L-BRACKET IS ATTACHED TO TOP LADDER) SEE DETAIL 2.



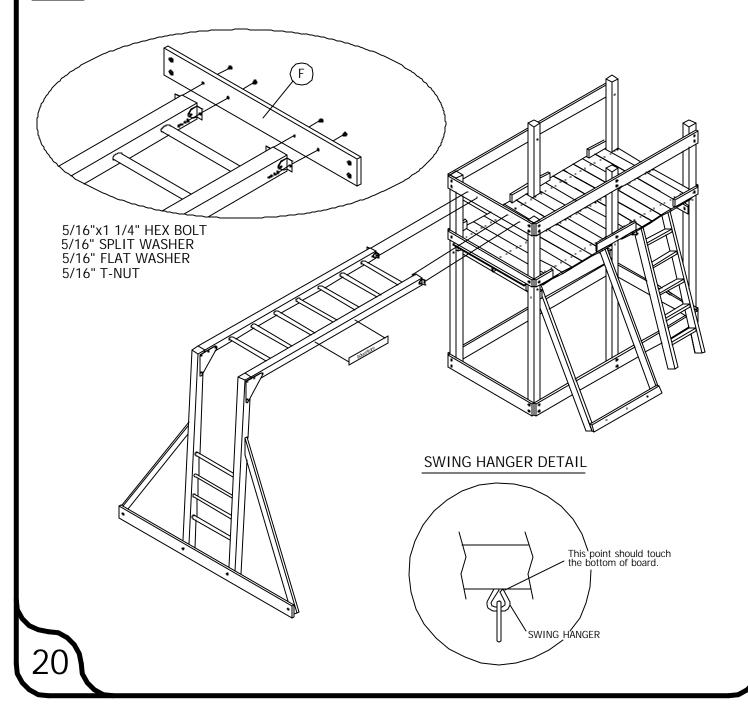
STEP 1: POSITION TOP LADDER SO THAT L-BRACKET HOLES ALIGN w/ PRE-DRILLED HOLES ON MONKEY BAR CROSS BRACE 'F' AND ATTACH w/ 5/16"x1 1/4" HEX BOLTS, FLAT WASHER, SPLIT WASHER, & T-NUT.

STEP 2: ATTACH LAG SCREW SWING HANGERS TO TOP LADDER THROUGH PRE-DRILLED PILOT HOLES. (8) TOTAL LOCATED IN HARDWARE BAG.

NOTE: SWING HANGERS MUST BE SCREWED IN ALL THE WAY.
AS SHOWN IN SWING HANGER DETAIL THIS PAGE.

STEP 3: GLIDER AND SWINGS REQUIRE ASSEMBLY. REFER TO SWING SEAT ASSEMBLY & GLIDER DETAIL AT BACK OF INSTRUCTION BOOK BEFORE ATTACHING TO TOP LADDER.

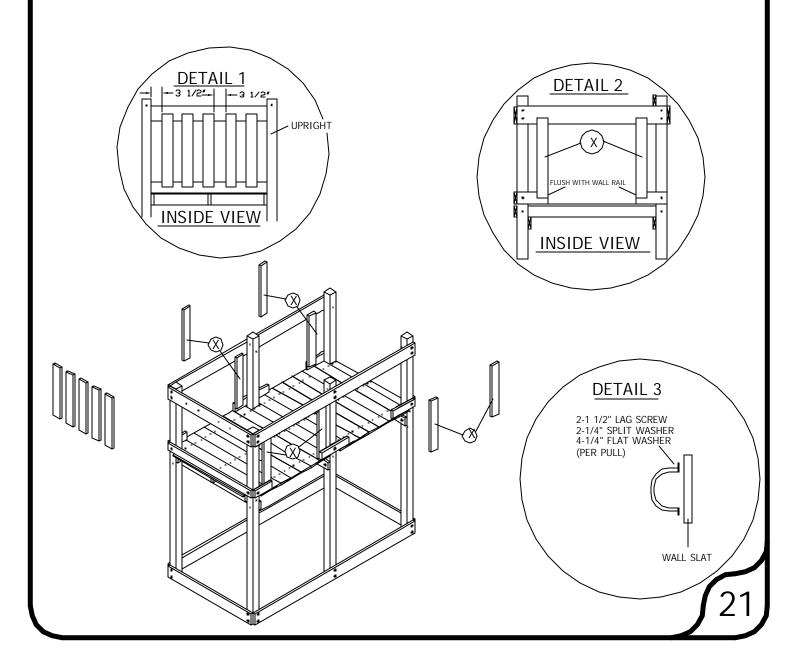
STEP 4: ATTACH ADVENTURE PLAYSETS STICKER TO MONKEY BAR TOP LADDER.



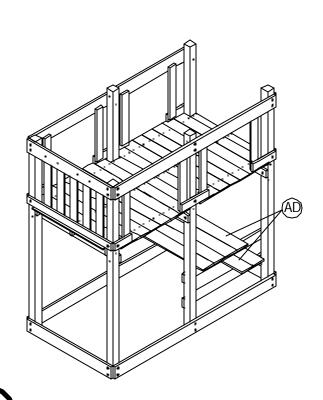
- STEP 1: GATHER ITEMS X(13) & HARDWARE BAG.
  - A. USING YOUR WOODEN STAKES AS SPACERS, REST THE STAKE ON THE FORT FLOOR & THEN REST THE WALL SLAT ON THE STAKE. ATTACH W/ (4) 1 1/2" DECK SCREWS. (SEE DETAIL 1 FOR SPACING.)
- STEP 2: ATTACH WALL SLATS 'X' TO SIDES WHERE ACCESSORIES ARE ATTACHED.

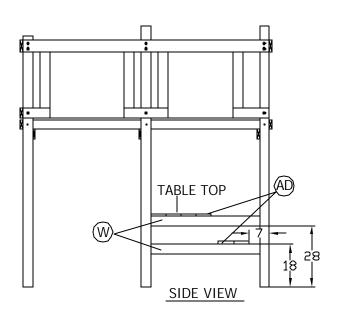
  USE STAKES AS SPACERS & ATTACH TO WALL RAILS W/ (4) 1 1/2" DECK SCREWS.

  (SEE DETAIL 2.)
  - A. WALL SLATS 'X' WILL TAKE YELLOW HANDLES. CENTER HANDLE ON WALL SLAT WHERE CARGO NET, ROCKWALL & DECK LADDER ATTACH. ATTACH USING HARDWARE PROVIDED, PLUS ATTACH AN EXTRA 1/4" SPLIT WASHER & 1/4" FLAT WASHER TO EACH LAG TO KEEP FROM PROTRUDING THROUGH WALL SLAT. (SEE DETAIL 3.)



- STEP 1: GATHER ITEMS W(4), AD(6), Z(1), AC(1) & HARDWARE BAG.
- STEP 2: ATTACH ITEMS 'W' TO INSIDE OF FORT AS FOLLOWS:
  - A. ATTACH TOP PICNIC RAILS 28" FROM BOTTOM OF UPRIGHT TO BOTTOM OF RAIL AS SHOWN IN 'SIDE VIEW'. COUNTERSUNK HOLES MUST BE TO IN SIDE OF FORT. ATTACH W/ 2 1/2" LAG SCREWS & FLAT WASHERS.
  - B. MEASURE 18" FROM BOTTOM OF UPRIGHT TO TOP OF SECOND PICNIC RAILS & ATTACH W/ 2 1/2" LAG SCREWS & FLAT WASHERS. COUNTERSUNK HOLES MUST BE TO INSIDE OF FORT.
- STEP 3: SET PICNIC BOARDS AD(4) ON TOP PICNIC RAILS & SHOVE AGAINST CENTER FORT UPRIGHTS. KEEP ENDS EVEN WITH THE OUTSIDE OF UPRIGHTS & ATTACH W/ (4) 1 1/2" DECK SCREW PER BOARD, THROUGH PICNIC BOARD & INTO PICNIC RAILS 'W'.
- STEP 4: SET PICNIC BOARDS AD(2) ON BOTTOM PICNIC RAILS. MEASURE FROM OUTSIDE OF UPRIGHTS 7" IN & ATTACH BENCH BOARDS W/ (4) 1 1/2" DECK SCREW PER BOARD. (SEE SIDE VIEW DETAIL.)
- STEP 5: ATTACH TABLE TOP BRACE (Z) TO BOTTOM SIDE OF TABLE TOP. HAVE A HELPER HOLD IT FROM THE BOTTOM & ATTACH W/ 1 1/2" DECK SCREWS. ATTACH (AC) TO BOTTOM OF PICNIC BENCHES W/ 1 1/2" DECK SCREWS.





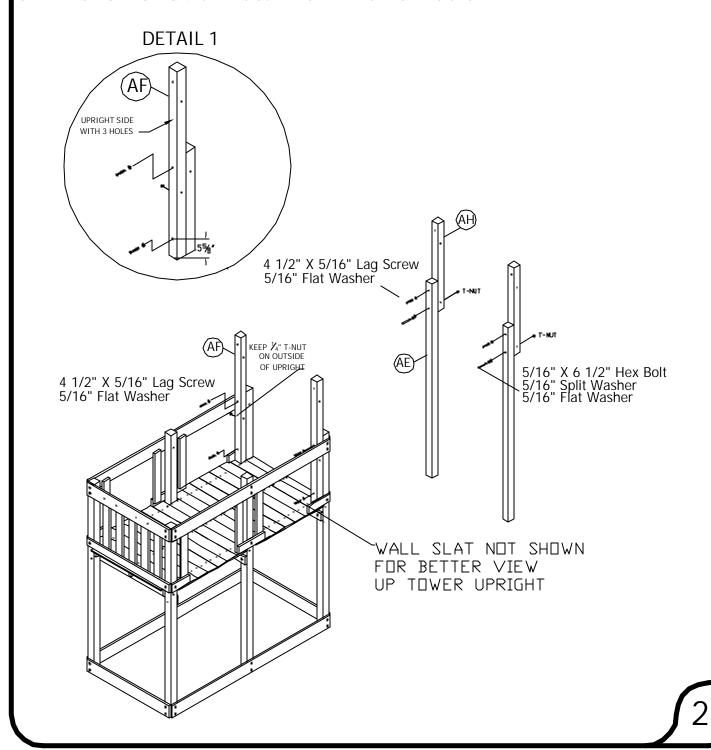
22

<u>STEP 1:</u> GATHER - 'AF' (2), 'AH' (2), 'AE' (2), HARDWARE BAG.

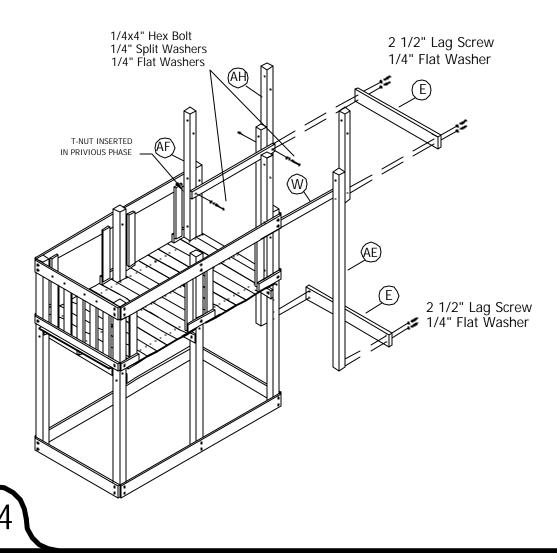
<u>STEP 2:</u> INSERT T-NUT INTO DECK UPRIGHTS 'AF' IN HOLE MEASURING 21 5/8" FROM BOTTOM. KEEP T-NUT TO OUTER SIDE OF UPRIGHT

STEP 3: ATTACH DECK UPRIGHT 'AF' TO INSIDE OF EXISTING FORT UPRIGHT W/ 4 1/2" LAG SCREWS AS SHOWN IN DETAIL 1.

STEP 4: ATTACH TOWER DECK UPRIGHTS 'AH' TO EACH TOWER UPRIGHT 'AE' W/ 6 1/2" HEX BOLT & T-NUT ON THE BOTTOM HOLE & 4 1/2" LAG SCREW ON THE TOP HOLE AS SHOWN.



- STEP 1: GATHER ITEMS 'E' (2), 'W' (2), & HARDWARE BAG.
- <u>STEP 2:</u> CONNECT FLOOR JOIST 'W' TO INSIDE OF BOTH TOWER UPRIGHTS 'AH' & 'AF' W/ 4" HEX BOLT & T-NUTS AS SHOWN.
- STEP 3: ATTACH FORT RAIL 'E' TO BOTTOM OF TOWER UPRIGHT 'AE' W/ 2 1/2" LAG SCREWS. KEEP ENDS FLUSH W/ OUTSIDE OF UPRIGHTS.
- STEP 4: ATTACH FORT RAIL 'E' TO UPRIGHTS 'AH' W/ 2 1/2" LAG SCREWS. KEEP FLUSH W/ TOP OF FLOOR JOIST 'W'.



STEP 1: GATHER 'W' (1), 'AM' (1), 'E'(2), HARDWARE BAG.

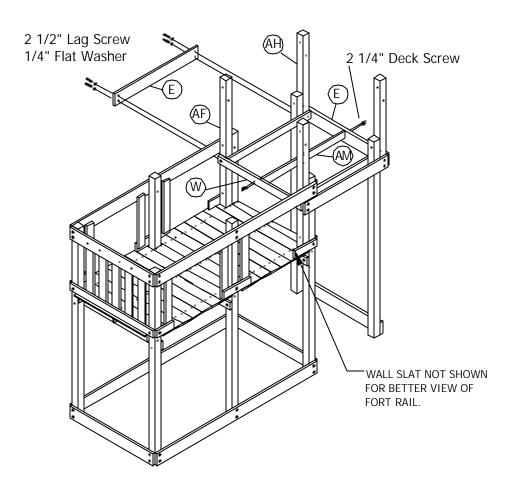
STEP 2: ATTACH FORT RAIL 'E' TO UPRIGHTS 'AF' & 'AH' W/ 2 1/2" LAG SCREWS AS SHOWN.

KEEP FLUSH W/ FLOOR JOIST.

STEP 3: ATTACH FORT RAIL 'W', TO UPRIGHTS 'AF ' W/ 2 1/2" LAG SCREWS. KEEP FLUSH W/ FLOOR JOIST.

STEP 4: CENTER NO HOLE FLOOR JOIST 'AM' BETWEEN FORT RAILS 'W' & 'E'. ATTACH W/ 2 1/4" DECK

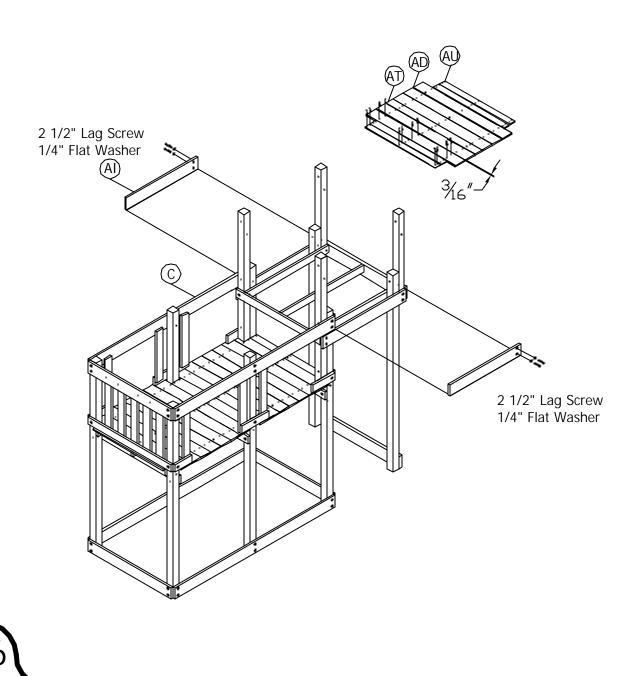
SCREWS. KEEP FLUSH W/ TOP OF FORT RAILS.



STEP 1: GATHER 'AD' (5), 'AT' (1), 'AU' (4), 'AI' (2), HARDWARE BAG.

STEP 2: PLACE FLOOR BOARDS ON FLOOR JOIST AS SHOWN W/ 3/16" SPACE BETWEEN EACH BOARD. ATTACH W/ 1 1/2" DECK SCREWS. (6) PER BOARD

STEP 3: ATTACH 2 HOLE FORT RAILS 'AI' TO UPRIGHTS W/ 2 1/2" LAG SCREWS AS SHOWN. FORT RAIL 'AI' SHOULD REST ON TOP OF FLOOR AND BE FLUSH W/ FORT RAIL C.

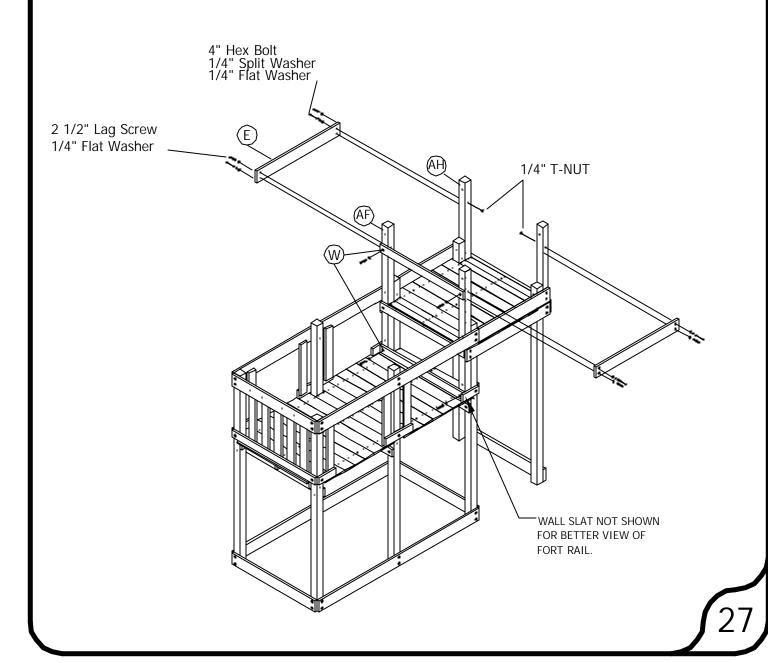


STEP 1: GATHER 'E' (2), 'W' (2), HARDWARE BAG.

STEP 2: ATTACH FORT RAILS 'E' TO UPRIGHT 'AF' & 'AH' W/ 4" HEX BOLTS & T-NUTS THROUGH THE BOTTOM HOLE & 2 1/2" LAG SCREW THROUGH THE TOP HOLE AS SHOWN.

STEP 3: PLACE FORT RAIL 'W' FLUSH WITH FORT RAILS 'E' & ATTACH W/ 2 1/2" LAG SCREWS WHERE SHOWN.

STEP 4: ATTACH FORT RAIL 'W' TO BOTTOM OF UPRIGHTS 'AF' ON FORT W/ 2 1/2" LAG SCREWS.

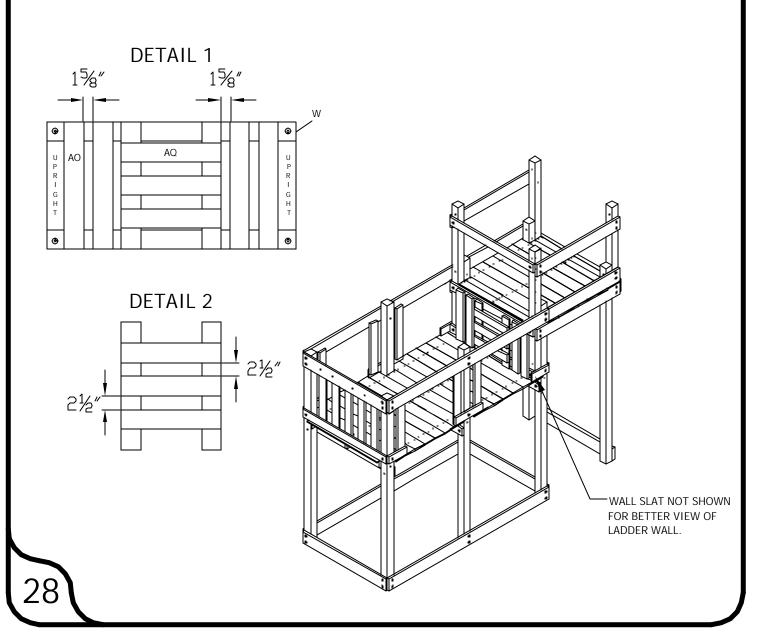


STEP 1: GATHER 'AO' (6), 'AO' (3), HARDWARE BAG.

STEP 2: ATTACH WALL SLATS 'AO' TO FORT RAILS 'W ' W/ (4) 1 1/2" DECK SCREWS PER SLAT. SEE DETAIL 1

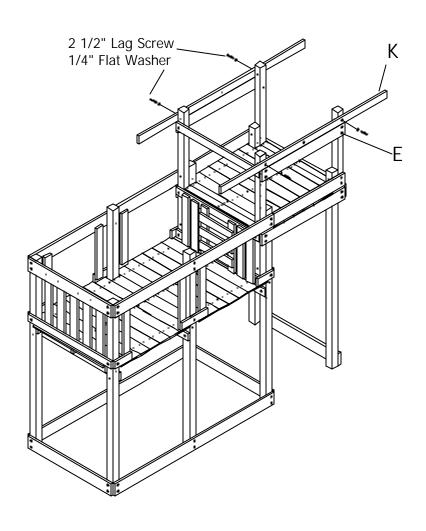
STEP 3: ATTACH LADDER SLATS 'AQ' TO WALL SLATS'AO ' W/ (4) 1 1/2" DECK SCREWS PER SLAT.

SEE DETAIL 2



STEP 1: GATHER ITEMS 'K' (2), & HARDWARE BAG.

STEP 2: CROSS BRACES ' K' MUST BE ATTACHED WHERE SHOWN W/ 2 1/2" LAG SCREWS, KEEP COUNTERSUNK HOLES TO OUTSIDE OF FORT. CROSS BRACE 'K' WILL REST ON FORT RAIL 'E'.



STEP 1: GATHER ITEMS T(4), U(1), P(2), V(2) & HARDWARE BAG.

STEP 2: ATTACH ITEM 'U' TO ITEMS 'P' AS FOLLOWS:

PLACE TARP SUPPORT 'U' ACROSS THE TOP OF ITEMS 'P'. KEEP ENDS FLUSH & ATTACH W/ 2 1/4" DECK SCREWS USING PRE-DRILLED HOLES LOCATED ON ITEM 'U'.

NOTE: A HELPER IS REQUIRED W/ ASSEMBLY.

STEP 3: ATTACH ASSEMBLY TO CROSS BRACES 'K' W/ 1/4 X1 3/4" HEX BOLTS, FLAT & SPLIT WASHER AND T-NUTS\* AS SHOWN.

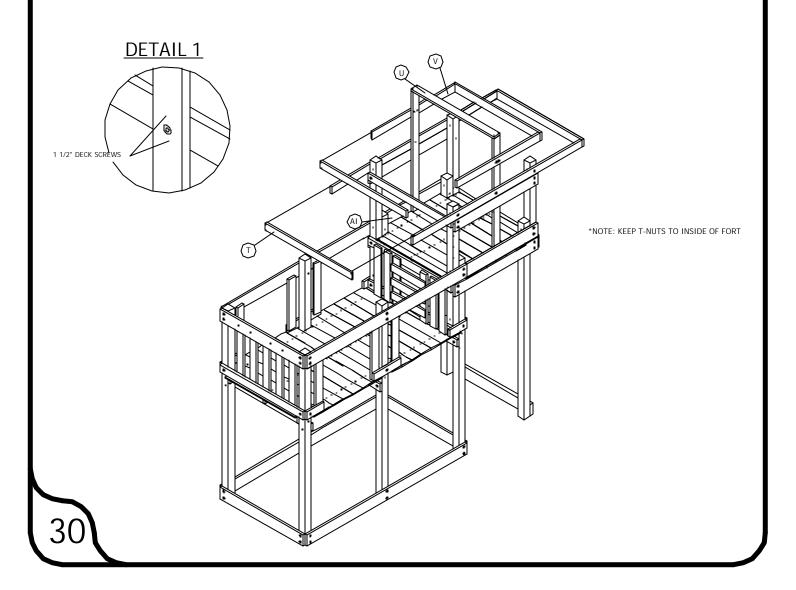
NOTE: ITEMS 'P' MUST BE ANCHORED TO CROSS BRACES W/ 1 1/2" DECK SCREWS. THIS WILL KEEP ASSEMBLY FROM PIVOTING. SEE 'DETAIL 1'.

STEP 4: ATTACH TARP SUPPORT 'P' TO FORT RAILS 'AI' & 'E' W/ 1/4" X 1 3/4" DECK SCREWS.

STEP 5: ATTACH SHORT CROSS BRACE 'V' TO TARP UPRIGHT 'P' THROUGH PRE-DRILLED HOLES w/(2) 1/4" X 1 3/4" HEX BOLTS, 1/4" FLAT & SPLIT WASHERS AND T-NUTS\*.

STEP 6: ATTACH TARP END CAPS 'T' TO ENDS OF CROSS BRACES 'K' & 'V' W/ 2 1/4" DECK SCREWS. USE PRE-DRILLED HOLES LOCATED ON ENDS OF ITEMS 'T'.

STEP 7: ATTACH TARP TO FORT AS SHOWN ON "TARP DETAIL" IN BACK OF BOOK.

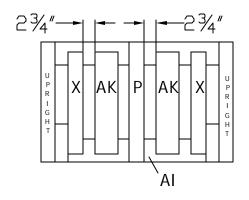


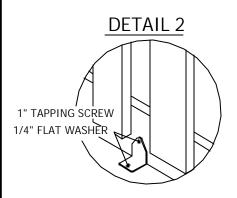
STEP 1: GATHER 'X' (4), 'AK' (4) & HARDWARE BAG.

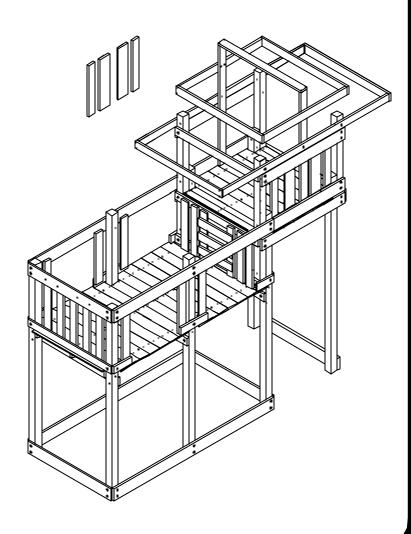
<u>STEP 2:</u> ATTACH WALL SLATS 'X', & 'AK' TO FORT RAILS W/ (4) 1 1/2" DECK SCREWS PER SLAT. SEE DETAIL 1.

STEP 3: ATTACH L- BRACKET TO FORT RAIL 'AI' AND FLOOR (BETWEEN WALL SLATS) W/ TAPPING SCREWS AND FLAT WASHERS AS SHOWN. SEE DETAIL 2.

#### DETAIL 1







STEP 1: GATHER 'AP' (2), 'E' (1), 'AL' (1), 'AJ' (2), TURBO SLIDE BOX, & ALL HARDWARE BAGS.

NOTE: MORE HARDWARE THAN NEEDED HAS BEEN PROVIDED.

STEP 2: ATTACH WALL BRACE 'AP' IN CENTER OF FORT RAILS 'E' & 'AL' . SEE DETAIL 1

STEP 3: PLACE FORT RAILS 'E' & 'AL' 34 3/4" APART & ATTACH SUPPORTS 'AJ'. SEE DETAIL 2.

STEP 4: PLACE MOUNTING PLATE CENTERED ON TOP OF SUPPORTS 'AJ', WITH THE T ON BOARD 'E' SIDE. SEE DETAIL 4.

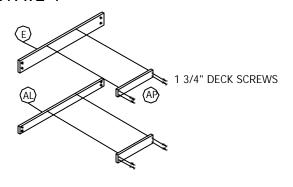
STEP 5: ATTACH MOUNTING PLATE W/ 1 1/2" LAGS IN THE 4 OUTER CORNERS (HOLES 15,16,17,18).

STEP 6: DRILL OUT HOLES (1,2,4,5,6,8,9,11,12, &13). SEE DETAIL 5.

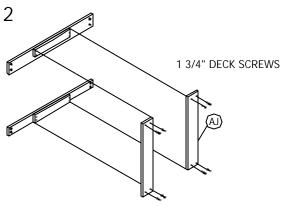
STEP 7: ASSEMBLE TURBO SLIDE PER TURBO SLIDE INSTRUCTIONS IN TURBO SLIDE BOX.

STEP 8: ATTACH TURBO SLIDE TO MOUNTING PLATE ON WALL. SEE DETAIL 6 FOR HARDWARE DESCRIPTION.

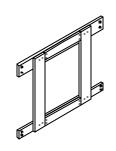
#### **DETAIL 1**



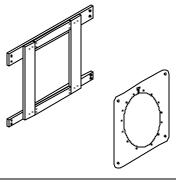




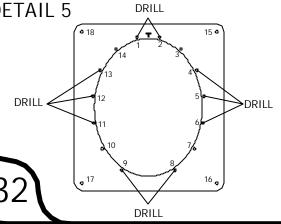
#### DETAIL 3







#### **DETAIL 5**



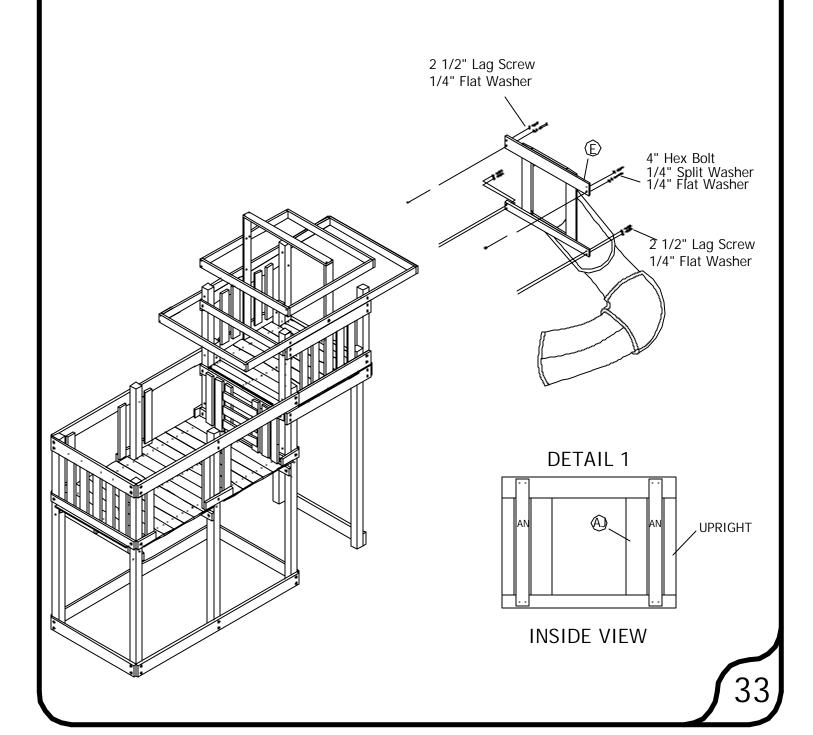
#### **DETAIL 6**

HOLE #	HARDWARE USED
1,2,8,9	(1) 3" HEX BOLT (2) WASHERS (1) LOCK NUT
3,7,10,14	(1) 1" HEX BOLT (2) WASHERS (1) LOCK NUT
4,5,6,11,12, 13	(1) 2" HEX BOLT (2) WASHERS (1) LOCK NUT

STEP 1: GATHER 'AN' (2), TURBO WALL, TURBO SLIDE, & HARDWARE BAG.

STEP 2: ATTACH TURBO SLIDE WALL AND TURBO SLIDE TO TOWER W/ (2) 4" HEX BOLTS THROUGH BOTTOM HOLE OF FORT RAIL E & (6) 2 1/2" LAG SCREWS AS SHOWN.

<u>STEP 3:</u> ATTACH TURBO WALL SLATS 'AN' TO INSIDE OF WALL W/ (4) 1 1/2" DECK SCREWS PER SLAT. PLACE SLATS BETWEEN UPRIGHT AND SUPPORTS 'AJ' SEE DETAIL 1.



STEP 1: GATHER 'AW', 'AV', SLIDE BRACKET, TURBO POLE & HARDWARE BAG

STEP 2: ATTACH TURBO SLIDE BRACES 'AW & 'AV' TO UPRIGHT 'AE' 20 3/4" ABOVE GROUND.

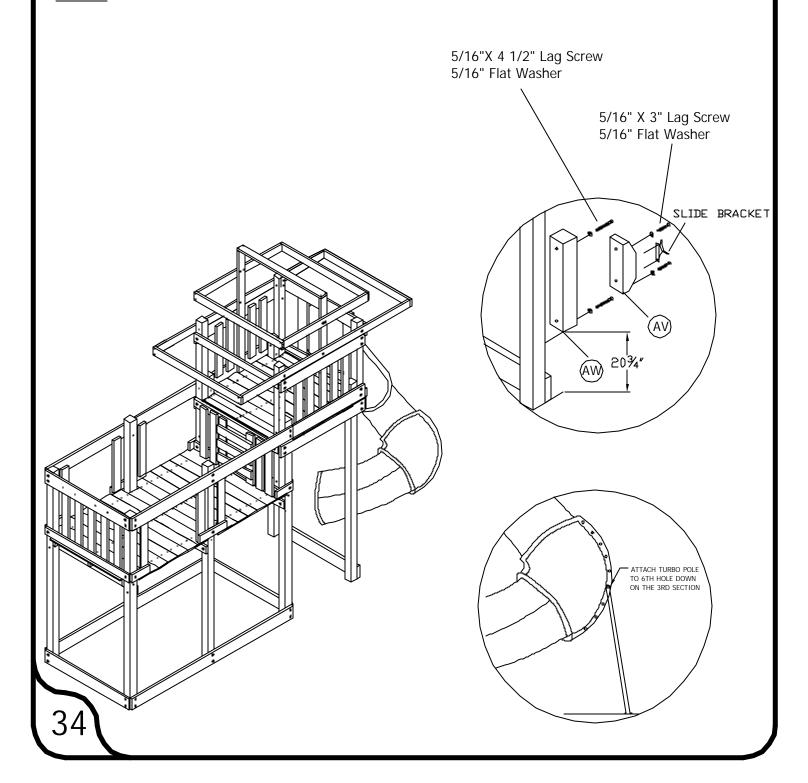
SEE DETAIL BELOW.

STEP 3: ATTACH TURBO SLIDE BRACKET TO BRACE w/ 2" LAG SCREWS.

NOTE: REFER TO TURBO SLIDE INSTRUCTIONS FOR BRACKET ATTACHMENT.

STEP 4: USE EXISTING BOLT TO ATTACH SLIDE TO TURBO POLE AS SHOWN.

STEP 5: PUSH BOTTOM OF POLE FIRMLY ONTO GROUND.



### DECK LADDER ASSEMBLY

# **ASSEMBLY STEPS**

STEP 1: GATHER ITEMS:

AB-(5) LADDER RUNGS

R & S -(2) DECK LADDER RAILS

(20) 2 1/4" DECK SCREWS.

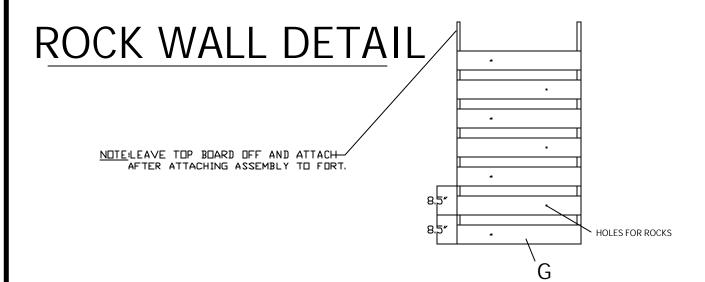
STEP 2: PLACE LADDER RAIL FLAT
WITH DADO CUTS FACING UP.
CENTER RUNGS ON LADDER RAIL
AS SHOWN ON TOP VIEW.

Note: Dado cuts are the indentions made on ladder rails that secure the ladder rungs.

STEP 3: SCREW INTO THE CENTER OF

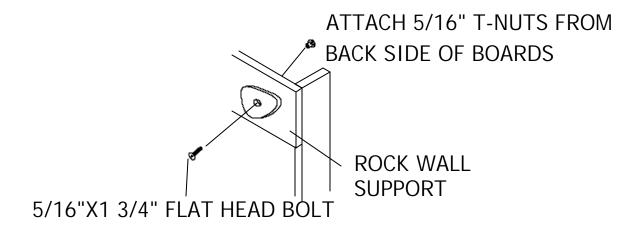
RUNG AS SHOWN BELOW. LADDER RAIL TOP DECK LADDER **VIFW RAILS** LADDER 2 1/4" DECK SCREW **RUNG** 2 1/4" DECK SCREWS 10 ON EACH SIDE R (20) TOTAL AB **LADDER** RUNG **Dado Cuts** 35

## ROCKWALL ASSEMBLY & ATTACHMENT



PLACE ONE ROCK WALL BOARD 'G' AT BOTTOM OF SUPPORTS & ATTACH W/ 2 1/4" DECK SCREWS. SPACE YOUR ROCK WALL BOARDS 'G' 8 1/2" APART & ALTERNATE THE BOARDS SO THE HOLES WILL NOT BE IN A STRAIGHT LINE. LEAVE TOP ROCKWALL BOARD OFF AND ATTACH AFTER ATTACHING ASSEMBLY TO FORT. (SEE ROCK DETAIL FOR ROCK ATTACHMENT.)

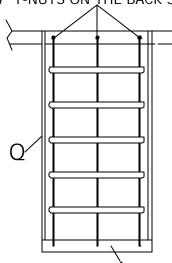
#### **ROCK DETAIL**



## CARGO NET & TARP DETAILS

#### CARGO NET DETAIL

1/4x1 1/4" HEX BOLT W/ 1/4" FLAT WASHER 1/4" T-NUTS ON THE BACK SIDE.



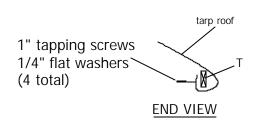
NOTE: OUTER KNOTS ON CARGO NET MAY COME UNDONE & WILL NEED TO BE RETIED BEFORE ATTACHING TO FORT.

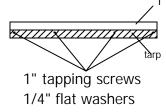
ATTACH CARGO NET BOARD 'I' TO BOTTOM OF ITEMS 'Q' AS SHOWN. KEEP ENDS FLUSH & ATTACH W/ 2 1/4" DECK SCREWS USING PRE-DRILLED HOLES LOCATED ON ITEM 'I'.

ATTACH CARGO NET TO FLOOR JOIST 'L'. INSERT 1/4" T-NUT INTO THE BACK SIDE OF FLOOR JOIST 'L' IN THE 3 CARGO NET ROPE HOLES. FEED A 1 1/4" HEX BOLT W/ 1/4" FLAT WASHER INTO LOOP AT TOP

OF ROPE & INTO PRE-DRILLED HOLE LOCATED ON FLOOR JOIST 'L'. PULL CARGO NET DOWN & FEED ROPE THROUGH HOLES LOCATED ON CARGO NET BOARD & TIE A KNOT ON THE BACK OF CARGO NET BOARD.

#### TARP ROOF DETAIL





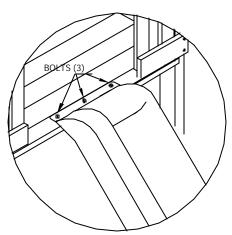
FRONT VIEW

PLACE TARP OVER SUPPORT 'U'. LOOP UNDER ITEMS 'T' & SECURE W/ 1" TAPPING SCREWS & 1/4" FLAT WASHERS. KEEP TARP ROOF TIGHT.

# SLIDE & GLIDER DETAILS

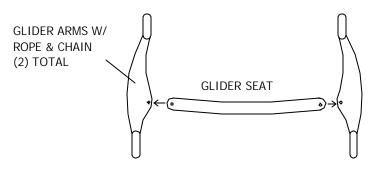
STEP 1: ATTACH SLIDE TO SIDE OPPOSITE OF LADDER.

#### SLIDE DETAIL



CENTER SLIDE IN WALL OPENING.
DRILL A 5/16" HOLE THROUGH TOP CORNERS OF SLIDE &
FLOOR. INSERT 1/4x1 1/4" MACHINE TRUSS SCREW
THROUGH SLIDE & FLOOR. TIGHTEN WITH 1/4" FLAT
WASHER AND LOCK NUT.

#### **GLIDER ASSEMBLY**



NOTE: SIDE VIEW OF GLIDER

INSERT GLIDER SEAT INTO GLIDER ARMS & ATTACH W/ (2) 6 1/2" HEX BOLTS, (4) 5/16" FLAT WASHERS & (2) 5/16" LOCK NUTS.

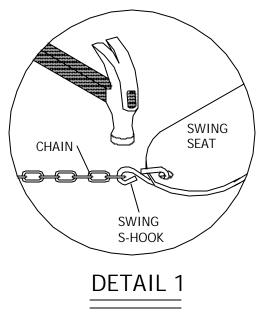
AFTER ASSEMBLY IS COMPLETE, ATTACH GLIDER TO SWING HANGERS LOCATED ON MONKEY BAR.

NOTE: YOU MAY NEED TO TIE A KNOT ON ROPE

TO ADJUST GLIDER HEIGHT.

### SWING SEAT ASSEMBLY

IN THIS STEP YOU WILL ATTACH THE S-HOOKS TO THE SWING SEATS. SLIDE THE BIGGER END OF S-HOOK INTO HOLE LOCATED ON SWING SEAT. CLOSE S-HOOK WITH HAMMER AS SHOWN IN DETAIL 1.



NOTE: THE BIGGER OPENING ON THE S-HOOK
WILL BE THE END THAT WILL ATTACH TO
THE SWING SEAT. THE S-HOOKS WILL BE
IN THE ACCESSORY HARDWARE BAG.

ATTACH 58" CHAIN TO SMALLER END
OF S-HOOK AND CLOSE WITH HAMMER.
ATTACH OPPOSITE END OF CHAIN TO
SWING HANGERS LOCATED ON TOP BEAM.
REPEAT SAME STEPS FOR SECOND SWING.

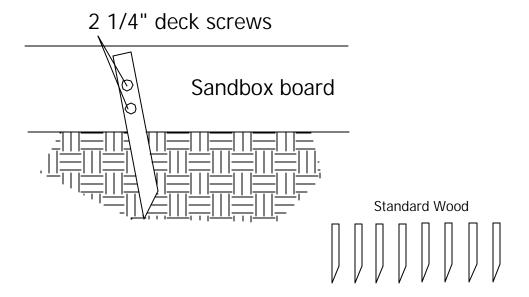
NOTE: MAKE SURE THAT THE HOOKS ARE

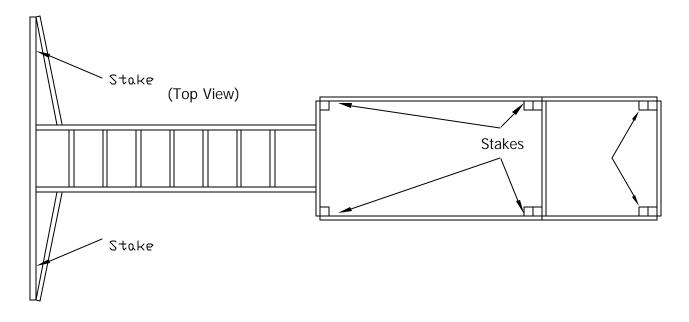
COMPLETELY CLOSED AND THE CHAINS
DO NOT PULL OFF OF THE HOOKS.

# ANCHORING INSTRUCTIONS

Stakes must be located as shown.

Drive Stake into ground & attach with screws.





Failure to use stakes can void warranty, & cause injury.

# FREQUENTLY ASKED QUESTIONS

LISTED BELOW ARE ANSWERS TO SOME QUESTIONS THAT WE RECEIVE.
THIS MAY AID YOU IN THE ASSEMBLY OF YOUR UNIT OR HELP TROUBLESHOOT A PROBLEM YOU
MAY BE HAVING.

- Q. THE OUTER HOLES ON MY END FLOOR BOARDS (BOARD AG) MISS HITTING MY FLOOR JOISTS, SO THE SCREWS DO NOT HIT WOOD. IS THAT A PROBLEM?
- A. NO, IT IS ONLY NECESSARY TO USE ONE SCREW ON EACH SIDE OF THE END FLOOR BOARDS.
- Q. THE HOLES IN THE L-BRACKETS ON THE END OF MY TOP LADDER DO NOT LINE UP WITH THE HOLES IN THE MONKEY BAR CROSS BRACE (BOARD 'F'). WHAT IS WRONG?
- A. YOUR L-BRACKETS ARE ON BACKWARDS. TRY ROTATING L-BRACKET AND ATTACHING WITH THE OTHER HOLE.
- Q. WHAT SIZE OF PLAY AREA DO YOU RECOMMEND AROUND THE PLAY SET SO MY CHILD MAY PLAY SAFE?
- A. WE RECOMMEND AT LEAST SIX FOOT PLAY PERIMETER AROUND THE PLAY SET.
- Q. HOW OFTEN SHOULD I RE-STAIN MY PLAY SET AND WHAT SHOULD I USE?
- A. THE SWING SET SHOULD BE CHECKED ONCE A YEAR DEPENDING ON THE WEATHER. LIGHTLY SAND ANY ROUGH AREAS AND RE-STAIN THE SET WITH A WATERBORNE TRANSPARENT STAIN.
- Q. MY SWING SET SEEMS TO SWAY OR ROCK TO MUCH. WHAT IS WRONG?
- A. ROCKING IS CAUSED BY UNEVEN GROUND OR OBSTRUCTIONS SUCH AS ROCKS, ROOTS, ETC. UNDER THE GROUND RAILS. THESE OBSTRUCTIONS SHOULD BE REMOVED AND THE GROUND UNDERNEATH LEVELED TO PREVENT ROCKING. IF THE FORT ITSELF IS MOVING, IT IS USUALLY CAUSED FROM A ROCK WALL OR CARGO NET SHIFTING AND NOT STAYING FIRM IN THE GROUND. STAKING THEM WILL STOP MOST OF THE MOVEMENT.
- Q. THE END LADDER IS NOT STRAIGHT UP AND DOWN. WHAT IS WRONG?
- A. NOTHING IS WRONG. THE END LADDER DOES NOT FORM A 90° ANGLE. IT HAS AN ANGLE TO IT.
- Q. THE S-HOOKS FOR MY SWINGS WON'T CLOSE. WHAT IS WRONG?
- A. THE S-HOOK MUST BE ON A SOLID FOUNDATION WHEN TRYING TO CLOSE. IT TAKES QUITE A FEW STOKES, BUT THE S-HOOK WILL CLOSE.
- Q. MY LAG SCREWS ARE HITTING KNOTS OR OTHER SCREWS. WHAT SHOULD I DO?
- A. IT IS NECESSARY TO PRE-DRILL PILOT HOLES WITH A 1/8" BIT TO ENSURE THE BOLTS WILL NOT HIT ANYTHING AND GIVE DIRECTION TO MISS OBSTACLES.
- Q. THE TOP LADDER DOES NOT HAVE HOLES FOR THE SWING HANGER LAGS. WHY NOT?
- A. THE TOP LADDER IS PROBABLY INSTALLED UPSIDE-DOWN.
- Q. THE WOOD IS CRACKING. IS THAT A PROBLEM?
- A. NO, EXPANSION AND CONTRACTION OF WOOD DUE TO WEATHER CHANGES WILL CAUSE SLIGHT CRACKING, TECHNICALLY CALLED CHECKING, AND DISTORTION. THESE ARE NATURAL CHARACTERISTICS OF WOOD. IT DOES NOT AFFECT THE STRUCTURAL INTEGRITY OF THE PLAY CENTER.

# **CUSTOMER NOTES**

_

# **Limited Warranty**

Adventure Playsets Inc. insures to the Original Owner of our product, that the components of our set are free from defect in materials and will be warranted for one year from the time of purchase. In addition, all wooden components will be warranted against rot or insect damage for 12 Years to the original owner. All non-wood components will carry a one-year warranty only.

All defective parts that are discovered and reported in the first thirty days after purchase will be replaced at no charge to the registered customer. After thirty days of purchase shipping and handling charges for replacement warranty parts will be passed on to the consumer.

All returned goods would be accessed by our customer service department. We will not accept any goods without an authorization code. Our customer service department will give out all codes. Failure to supply authorization code with shipment will void all said warranty. Our customer service department can be reached at 1-800-856-4445.

#### This Limited Warranty does not cover the following:

- □ The cost of labor required to re- install or dis-assemble the defective component.
- □ The cost of freight after the initial 30 days from purchase.
- Cosmetic defects that do not affect the structural integrity of the play center.
- □ Any abnormal conditions such as vandalism, improper installation, misuse or abuse, or improperly maintained.
- Damage done by nature such as wind or lightening etc...
- Natural defects of wood such as warping checking or any other physical properties of wood that do not present a hazard.

Adventure Playsets products have been carefully designed to insure your Childs safety. Any modifications made to your play system could result in serious injury as well as voiding all warranties.

Our playsets are designed for Residential use only, for children between the ages of 3 and 11, for a single-family dwelling. Commercial use such as nurseries, parks or schools, voids all warranties.

### Warranty claim procedure

If you are confident that your play system has been installed and maintained properly, and you have a warranty claim, proceed with the following steps.

- 1. We will need copy of your proof of purchase (Dealer sales receipt only.)
- 2. We require a brief written description of the warranty issue.
- 3. Photos of warranted parts and of the entire play system.

If any of the above steps are not completed, there may be delays in the completion of your claim, or possibly warranty cancellation.

Mail information to:

Adventure Playsets 14201 I-27 Amarillo, Texas 79119

Our customer service department will review the claim and make contact with the customer by mail or by phone. The customer will only pay for shipping and handling to and from factory if warranty is approved.

1-800-856-4445

Service department hours Monday thru Friday 9am to 5pm Saturday 9am to 2pm Central standard time

# **Customer Registration Card**

Name:			
Address:			
City:	State:	Zip:	
Home Phone			
Date of Purchase			
Vendor Name			
City:	State:	Zip:	
Unit Model			
Please check the box below.  How old are you?			
☐ 18-35 ☐ 51-65		36-50 Older than 65	
How would you rate the quality	y of our product?		
<ul><li>☐ Above average</li><li>☐ Fair</li></ul>		average Poor	
Would you recommend our pro	oduct to a friend?		
yes		no	
How old are your children?			
☐ 3-5 ☐ 7-9		5-7 9-11	
Where did you hear about us?  ☐ Friend ☐ Store display ☐	Advertisement		

# **Customer Registration Card**

Do not forget to send in your registration card to the factory. This card will validate your time of purchase for warranty items.

Fold here

Place stamp here

Adventure Playsets 14201 I-27 Amarillo Texas, 79119